

Cosmetic Description – Mobile Devices		
R2 Category	R2 Description	TheDealYouNeed Category
C3	Used Fair <ul style="list-style-type: none"> - Cosmetic blemishes are consistent with wear, including multiple dents, discoloration, and light to heavy scratches - Damage to latches, hinges, keyboards, etc. 	C
C4	Used Good <ul style="list-style-type: none"> - Cosmetic blemishes include scratches and/or other surface imperfections from consistent use, but equipment is in good condition overall - No damage to latches or hinges, nor any missing parts, panels, bezels, or covers 	B
C5	Used Very Good <ul style="list-style-type: none"> - Cosmetic blemishes include minor scratches and/or other surface imperfections from consistent use, but equipment is in good condition - No missing parts 	A-
C6	Used Excellent <ul style="list-style-type: none"> - Overall excellent Cosmetic condition - May have light scratches or other minor blemishes from normal wear - Minor cosmetic blemishes have no impact on the system's overall functionality or performance - Fully cleaned - No missing parts 	A
C7	Certified Pre-Owned (Seller or Mfg. Refurbished) <ul style="list-style-type: none"> - Used equipment that has been fully restored to like-new condition with warranty - Fully cleaned and cosmetically repaired with no blemishes - No missing parts 	A
C8	Unused <ul style="list-style-type: none"> - New, out of box, unused equipment removed from original packaging with no signs of wear or alteration 	New
C9	New Open Box <ul style="list-style-type: none"> - New, unused equipment in original packaging where factory seals have been broken - No signs of wear or alteration 	New

All products sold have been Tested and Repaired following Appendix C, Test and Repair of the Sustainable Electronics Reuse and Recycling R2 Standard.

Product Functionality meets R2 REC Category F5 Refurbished, where:

- All functions have been tested and verified working through testing method.
- No hardware or software defects.